

FRASIER MEADOWS
RETIREMENT COMMUNITY

January 9, 2009

To Whom It May Concern

I am offering this letter of recommendation on behalf of Sterling Communication Technologies, Inc.

This last year we purchased a Phillips Lifeline wireless emergency call system to replace our existing Dukane system located in our independent living apartments. Since that time, Sterling has provided ongoing support for service and also the expansion of our system. Our account representative, Ed McWilliams has always been responsive to our needs and their technicians are courteous and very knowledgeable.

I recommend the Phillips Lifeline system and Sterling Communication Technologies, Inc. to any facility looking for a competent and qualified local service provider.

Regards,
Mark Steiner
Director of Resident Relations